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HSBC Malta reaffirms customer commitment and growth following Bank of the Year recognition

HSBC Bank Malta p.l.c. brought together valued customers, partners and stakeholders at the Malta International Contemporary Art Space (MICAS) in Valletta, for a landmark customer event celebrating the bank's recognition as **Bank of the Year 2025 by *The Banker***, while reaffirming its unwavering commitment to customers as it prepares for its next chapter of growth.

The evening served as both a celebration of achievement and a clear statement of continuity, confidence and investment in Malta's banking future as HSBC Malta prepares to become part of CrediaBank. The proposed transaction remains subject to the required corporate and regulatory approvals.

HSBC Malta CEO Geoffrey Fichte expressed the team's enthusiasm to work with CrediaBank and reiterated that the bank remains fully open for business and firmly focused on supporting customers' personal and business ambitions. He welcomed special guest Ms. Eleni Vrettou, CEO of CrediaBank to the event.

"HSBC Malta remains fully operational and entirely focused on our customers," he said. "This next phase, subject to regulatory approvals, is another step in our journey together. We look forward to transforming and upgrading our bank to better support our customers."

"We are genuinely excited about the opportunities ahead and about building on the strong foundations that earned us this Bank of the Year recognition," he added.

HSBC Malta Chairman Dr Manfred Galdes emphasised that while the bank is preparing for change, its core commitments remain firmly in place.

"Change brings opportunity, but the Bank's focus during this stage of the process remains on what does not change," said Dr Galdes. "Our commitment to our customers, to service excellence and to trusted relationships remains absolute. A smooth transition, ensuring business continuity, the highest level of professionalism and relationship-led banking will continue throughout the transition and well beyond it."

He added that preparations for the transition are progressing well, underpinned by constant communication and a commitment to success for the Bank and for Malta.

As the transaction progresses, HSBC Malta confirmed it will continue to communicate clearly and transparently in line with regulatory obligations, ensuring customers remain informed every step of the way.



Guests arriving at the Malta International Contemporary Art Space (MICAS) in Floriana



Geoffrey Fichte, CEO of HSBC Bank Malta (right) and Eleni Vrettou, CEO of CrediaBank (centre)



HSBC Malta Chairman, Dr Manfred Galdes, addressing guests during a landmark customer event celebrating the bank's recognition as Bank of the Year 2025 by The Banker

HSBC Bank Malta p.l.c.

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HSBC Holdings plc

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