

16 September 2020

HSBCnet enhanced to further support commercial customers' banking needs

Keeping up with changes in technology, regulation, and the economic environment can be demanding. That's why HSBCnet brings powerful, intuitive online tools that help commercial customers manage even their most complex banking needs. HSBCnet gives customers a clear picture of all their accounts in one place, whenever and wherever they want it. HSBCnet provides straightforward access to customers' critical business functions in one consolidated platform – from comprehensive cash management, to trade and supply chain tools and global markets solutions.

HSBCnet is simpler, faster and smarter with an improved user interface, robust data validation, new search and filtering capabilities. Through HSBCnet, customers can experience seamless connectivity with flexible options, integrated with Enterprise Resource Planning (ERP) systems and consolidated payment files across countries and currencies. Customers can also protect their business against cybercrime with industrial-grade protection and biometric login functionality, where they can also receive 24/7 support through LiveShare and Virtual Assistant as well as LiveChat during our Helpdesk opening hours.

Joyce Grech, Head of Commercial Banking at HSBC Malta, said: "HSBCnet allows our business customers to operate their finances whenever and wherever is most convenient for them. Our trained staff are also always here to help, through easy 24/7 access to Virtual Assistant support feature as well as LiveChat from Monday to Friday from 8am till 5pm. All this can also be done from customers' mobile phones, as the HSBCnet Mobile App is available on iPhone and Android smartphones which is downloadable through the App Store and Google Play Store. Through the app, clients can view account information, authorise and track payments and receive My Alerts."

To log on the HSBCnet platform, please visit hsbcnet.com.

For more information on HSBCnet, please call HSBC Malta's Contact Centre on 2380 8000, visit www.business.hsbc.com.mt/hsbcnet or connect with the HSBC representatives via Live Chat by logging on HSBCnet.



PHOTOCAPTION: HSBCnet offers a fast, simple and secure way to run your business remotely

HSBC Bank Malta p.l.c.

HSBC Malta provides a comprehensive range of financial services which are all designed to meet the expanding requirements of its large client base of personal and corporate customers. These include Wealth and Personal Banking, Commercial Banking and Global Markets.

HSBC Group

HSBC Bank Malta p.l.c. is a member of the HSBC Group, whose ultimate parent company is HSBC Holdings p.l.c. which is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and the Middle East and North Africa. With assets of US\$2,923bn at 30 June 2020, HSBC is one of the world's largest banking and financial services organisations.

Registered in Malta number C3177. Registered Office: 116, Archbishop Street, Valletta VLT 1444, Malta. HSBC Bank Malta p.l.c. is regulated and licensed to carry out the business of banking and investment services in terms of the Banking Act (Cap.371 of the Laws of Malta) and the Investment Services Act (Cap.370. of the Laws of Malta) by the Malta Financial Services Authority. HSBC Bank Malta p.l.c is enrolled as a tied insurance intermediary for HSBC Life Assurance (Malta) Limited under the Insurance Distribution Act, (Cap 487 of the Laws of Malta)