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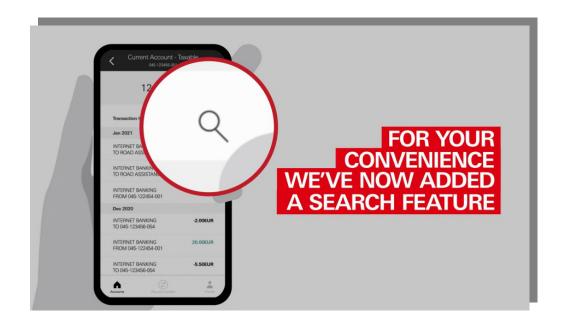
HSBC Malta launches updated mobile app

HSBC Malta has launched a new version of its mobile banking app for both Android and iOS devices. This updated app features an improved search function which allows users to look up any transaction on their savings, current or credit card accounts from the last two years. This innovative search functionality also enables users to search for key words, such as a merchant name, amounts in Euro and dates. The app will display all transactions meeting the search criteria.

Crawford Prentice, Head of Wealth and Personal Banking at HSBC said, "HSBC Malta's mobile banking app has proved popular with customers not only because of its functionality but also the security it offers, thanks to biometric logon and the use of the latest encryption technology. The app has now been updated to offer an even better customer experience which we are confident our customers will appreciate."

In addition to the improved search functionality, the new HSBC mobile banking app features a number of other changes. These updates include an improved layout with account balances displayed more prominently and the use of green text to list the deposits, thus making it easier for customers to track movements in their accounts.

More information on HSBC's mobile app, which is free to download from the App and Play stores, is available at <u>https://www.hsbc.com.mt/ways-to-bank/mobile/</u>



PHOTOCAPTION: A new version of HSBC Bank Malta mobile banking app for both Android and iOS devices launched

HSBC Bank Malta p.l.c.

HSBC Bank Malta p.l.c. is a member of the HSBC Group, whose ultimate parent company is HSBC Holdings plc. HSBC Malta provides a comprehensive range of financial services which are all designed to meet the expanding requirements of its large client base of personal and corporate customers. These include Wealth and Personal Banking, Commercial Banking and Global Markets.

Approved and issued by HSBC Bank Malta p.l.c, (116, Archbishop Street, Valletta VLT1444). HSBC Bank Malta is a public limited company regulated by the Malta Financial Services Authority and licensed to carry out the business of banking in terms of the Banking Act (Cap.371 of the Laws of Malta). HSBC is licenced to conduct investment services in terms of the Investment Services Act (Cap.370. of the Laws of Malta) and is enrolled as a Tied Insurance Intermediary for HSBC Life Assurance (Malta) Ltd under the Insurance Distribution Act (Cap. 487 of the Laws of Malta).

HSBC Group

HSBC Holdings plc, the parent company of HSBC, is headquartered in London. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,956bn at 30 September 2020, HSBC is one of the world's largest banking and financial services organisations.

Registered in Malta number C3177. Registered Office: 116, Archbishop Street, Valletta VLT 1444, Malta. HSBC Bank Malta p.l.c. is regulated and licensed to carry out the business of banking and investment services in terms of the Banking Act (Cap. 371 of the Laws of Malta) and the Investment Services Act (Cap. 370 of the Laws of Malta) by the Malta Financial Services Authority. HSBC Bank Malta p.l.c. is enrolled as a tied insurance intermediary for HSBC Life Assurance (Malta) Limited under the Insurance Distribution Act, (Cap. 487 of the Laws of Malta)